



Internship - User Research

About Us

Detrauma is a brand new mental health app designed to deliver trauma (PTSD) treatment to people without access to a therapist. 1 billion survivors suffer from PTSD.

Project Description

You will join us conducting user research on end-users (people who have experienced trauma and want treatment) and intermediaries (rape crisis centers, refugee services, health clinics, etc).

Where there is a shortage of qualified therapists, there tends to be a months-long waiting list for counselling. We would like to test our hypothesis that our product could help organisations provide digital trauma therapy to clients who are stuck on the waiting list. This would help organisations triage, funnel, and manage their limited resources better than by a waiting list alone.

Other hypotheses / segments we target include people in remote locations, and people with limited health insurance and financial resources.

As a deliverable, we are looking for insights, quotations, and recommendations on the best ways to partner with intermediary organisations to reach users.

- Start: as soon as possible
- Teams: individual and team applications are possible
- Scope: flexible to fit your needs, schedule and interests
- Time commitment: minimum 3 months, part- or full-time; can evolve into employment
- Location: anywhere worldwide possible, working remotely (we'll provide G-Suite account), we're based in Germany (Berlin/Potsdam)

Qualifications

- An interest in trauma, mental health, and support services
- An interest in digital health solutions to health equity
- Confidence to call strangers to ask questions, listen, and develop insights

Apply by 31 August 2020

If you're interested, please send your CV to Jessica Mello at jobs@detrauma.com.